Ryan White Standards of Care Legal Services (S)

Legal Services

Service Definition

Legal Services are the provision of services to individuals with respect to powers of attorney, do-not resuscitate orders, and interventions necessary to ensure access to eligible benefits, including discrimination or breach of confidentiality litigation as it relates to services eligible under the Ryan White HIV/AIDS Program (San Jose, CA TGA Definitions for Eligible Services *Ryan White HIV/AIDS Treatment Extension Act 2009*, Page 6).

Goals: The Standards of Care serve as guides to gauge the quality of HIV services in Santa Clara County.

Legal Services providers are expected to comply with the Universal Standards of Care, as well as these additional standards:

Standards of Care

1.0 Standard of Care: Licensure or Assurance

Standard	Measure/Documentation
A. Licensure: Attorneys shall be licensed to practice law in the state of California.	A. Copy of license or other documentation in personnel file.
B. Non-Licensed Staff: Shall be supervised by attorneys.	B. Documentation in personnel file.

2.0 Standard of Care: Knowledge, Skill, and Experience

No additional standards

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3.0 Standard of Care: Client Rights, Responsibilities, Confidentiality

No additional standards

4.0 Standard of Care: Access to Services

No additional standards

5.0 Standard of Care: Care and Treatment

No additional standards

6.0 Standard of Care: Outreach and Provider Continuity

No additional standards

7.0 Standard of Care: Continuous Quality Improvement

• No additional standards

8.0 Standard of Care: Staff Training

No additional standards

References and Published Guidelines:

- For a comprehensive overview of references, guidelines and resources please see the official WEB site for Health Resources and Services Administration (HRSA), HIV/AIDS Bureau (HAB) at http://hab.hrsa.gov
- 2. **Ryan White Title I Standards of Care for Legal Services.** Approved by the Santa Clara County HIV Health Services Planning Council August 20, 2003.
- 3. Los Angeles County Commission on HIV, **Standards of Care, Legal Services.** January 13, 2006 http://www.hivcommission-la.info/cms1_044900.pdf
- 4. **Ryan White Title I Standards of Care for Medical Case Management Services.** Approved by the Santa Clara County HIV Health Services Planning Council February 10, 2009.
- 5. California State Office of AIDS (OA) a division within California Department of Public Health, Center for Infectious Diseases, last modified August 29, 2012
- 6. **San Jose, CA TGA** Definitions for Eligible Services *Ryan White HIV/AIDS Treatment Extension Act of 2009*, July 1, 2011, Definition of "**Legal Services**" Page 6.