

**Ryan White Standards of Care
Oral Health Care (C)**

Oral Health Care

Service Definition

Oral Health Care includes diagnostic, preventive, and therapeutic services provided by general dental practitioners, dental specialists, dental hygienists, and auxiliaries, and other trained primary care providers. (San Jose, CA TGA Definitions for Eligible Services, *Ryan White HIV/AIDS Treatment Extension Act of 2009*, Page 2).

Goals: The Standards of Care serve as guides to gauge the quality of HIV services in Santa Clara County.

Goal:

To maintain and improve oral health of persons living with HIV/AIDS (PLWHA), thereby improving overall health outcomes.

Objectives:

1. To reduce medical complications (cavities, inflammation, and infections) related to poor oral health.
2. Provide a guide for the dental provider for delivering high quality oral care corresponding to the client's level of need.
3. To reduce dental disease through education to PLWH/A on the importance of good oral health.
4. To reduce dental disease through the provision of toothbrushes, toothpastes, floss, and other necessary dental products needed for good oral health
5. Provide follow-up prophylactic visit as specified in Treatment Plan.
6. Oral health visits shall be at least annually or may be more frequent based on Treatment Plan. Provider will accommodate same day urgent care visits or referral as necessary.
7. Provide dental resource directory for Dental Clinics that offer free or low-cost dental care to PLWH/A.

Oral Health Services providers are expected to comply with the Universal Standards of Care, as well as these additional standards:

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Standards of Care

1.0 Standard of Care: Licensure or Assurance

Standard	Measure/Documentation
A. All agency staff, contractors, and consultants, who provide direct-care services and require licensure, shall be properly licensed by the State of California, California Board of Dental Examiners.	A. copy of license or other documentation in personnel file.
B. Dental students and dental hygiene students who provide direct-care services may only do so under the direction and supervision of a licensed dentist.	B. Documentation in personnel file.

2.0 Standard of Care: Knowledge, Skill, and Experience

- No additional standards

3.0 Standard of Care: Client Rights, Responsibilities, Confidentiality

- No additional standards

4.0 Standard of Care: Access to Services

5.0 Standard of Care: Care and Treatment

Standard	Measure/Documentation
A. Medical and dental history are conducted and “patient-centered” treatment plan is developed and updated in chart notes when appropriate	A. Documentation in client file and acceptance of treatment plan signed by client and attending provider.
B. Dental Services include preliminary examinations, x-rays, diagnosis and treatment, follow-up monitoring of conditions, and emergent care. Specialty consultations include but may not be limited to, partial dentures, full dentures, complete care/surgery as required.	B. Documentation in client file.

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Preventive Services include oral and dental exams, cleaning and prophylaxis, fluoride treatments and oral hygiene instruction.	
C. Periodontal maintenance is performed according to treatment plan or at next appointment to include oral hygiene instruction and education.	C. Documentation in client file.
D. Oral Cancer Prevention: Perform thorough head and neck examination including visual inspection and finger exploration of the tongue, floor of the mouth (under the tongue), palate (roof of the mouth), salivary glands, lymph nodes, insides of the cheek, and back of the throat. Tongue should be moved to inspect sides and base. Inquire about difficulty chewing or swallowing.	D. Documentation in client file.

6.0 Standard of Care: Outreach and Provider Continuity

- No additional standards

7.0 Standard of Care: Continuous Quality Improvement

- No additional standards

8.0 Standard of Care: Staff Training

- No additional standards

References and Published Clinical Guidelines:

1. For a comprehensive overview of references, guidelines and resources please see the official WEB site for Health Resources and Services Administration (HRSA), HIV/AIDS Bureau (HAB) at <http://hab.hrsa.gov>
2. **Connecticut Department of Public Health**, Standards of CARE for Ryan White Title II funded *Dental Services*, page 15, updated July, 26, 2007.
3. **Ryan White Title I Standards of Care for Dental Care Services**, Approved by the Santa Clara County Health Services Planning Council February 10, 2009.
4. **San Jose, CA TGA – Definitions for Eligible Services Ryan White HIV/AIDS Treatment Extension Act of 2009**, July 1, 2011, Page 2.
5. **Boston Public Health Commission HIV/AIDS Services** of Infectious Disease Bureau, Massachusetts Department of Public Health, Bureau of Infectious Disease, Office of HIV/AIDS, Standards of Care for HIV/AIDS Services, Service-Specific Standards, 2009.
6. **California State Office of AIDS (OA)** a division within California Department of Public Health, Center for Infectious Diseases, last modified August 29, 2012
7. **California Office of AIDS (OA)** a division within California Department of Public Health, 2009 California Comprehensive Care Plan for HIV/AIDS Care, Treatment, and Support, Oral Health Care, page 48, March 2009
8. **Inland Empire HIV Planning Council** Standards of Care, Riverside/San Bernardino Transitional Grant Area Ryan White HIV/AIDS Program, effective March 1, 2012, http://www.edhpc.org/downloads/oral_health.pdf

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9. **National Center for Chronic Disease** Prevention and Health Promotion, Oral Health Resources, Cancer of the Oral Cavity and Pharynx, January 23, 2008. <http://www.cdc.gov/nohss/guideCP.htm>
10. **New York State Department of Health** AIDS Institute Health Care Services, Oral Health Care, page. 16, revised July 2012, accessed on September 19, 2012:
<http://www.health.ny.gov/diseases/aids/about/hlthcare.htm>
11. **New York State Department of Health** AIDS Institute, HIV Clinical Resource, Office of the Medical Director, New York State Department of Health AIDS Institute in collaboration with the Johns Hopkins University Division of Infectious Diseases, 2000-2012.
<http://www.hivguidelines.org/clinical-guidelines/hiv-and-oral-health/general-principles/>
12. **New York State Department of Health** AIDS Institute, Birkhead, Guthrie, S., et al., Johns Hopkins University School of Medicine, Division of Infectious Diseases, Bartlett, John G., et al., Oral Health Care for People With HIV Infection, accessed on September 19, 2012:
<http://www.hawaii.edu/hivandaids/Oral%20Health%20Care%20For%20People%20With%20HIV%20Infection%20%20Clincial%20Guidelines%20For%20The%20Primary%20Care%20Practitioner.pdf>
13. **Dallas County Health and Human Services** Grants Management Division, FY 2010, Dallas EMA/HSDA, Sherman-Denison HSDA Standards of Care, revised March 1, 2010.
14. **San Antonio Texas, Bexar County** Department of Community Resources FY 2011 San Antonio Transitional Grant Area/Health Service Delivery Area UV ALDE HSDA & VICTORIA HSDA. Standards of Care for HIV/AIDS Services, Ryan White Part A (Including Minority AIDS Initiative [MAI]), PART B AND STATE SERVICES. San Antonio Area HIV Health Services Planning Council, page 79.
15. **San Francisco Department of Public Health**, HIV Health Services, and the HIV Health Services Planning Council Eligible Metropolitan Areas (EMA). Making the Connection: Standards of Care for Client-Centered Services, Dental Services, August 2001.
16. **Seattle TGA** Ryan White Program Standards, Oral Health Care Standards, Section 2.0 Oral Health Services, updated August 2012.
www.kingcounty.gov/healthservices/health/communicable/hiv/asp